# **The Digital Transformation Journey**

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### **Presenters**





### Travis Cox Chief Technology Evangelist Inductive Automation

# **Digital Transformation Disruption**











Driven	by	Data
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Access to Information

**Real-time Connections** 

**Greater Collaboration** 

# The 'Data-fication' of Industry





# The unprecedented increase in data is changing *everything*

"the ongoing digitization and 'data-fication' of industry"

- Smart Industry Magazine

# Digital Transformation Challenges

Many companies are striving to accelerate their Digital Transformation

- Lots of stranded data
- Difficulties in storing OT data
- Complexity of moving / mapping data
- Lack of open standards
- Lack of standardized data modeling
- Expensive to transfer, store, and analyze data







## What is Digital Transformation About? Digital Transformation *is not*:

- Technology for technology's sake
- Putting new technologies on top of old technologies

### Digital Transformation *is*.

- A comprehensive shift in the way we do business
- About identifying areas of improvement, then making improvements in an intentional, methodical, and measurable way by leveraging modern technologies





## What is Digital Transformation About? Creating a playhouse

- Known methods to use
- Difficult or impossible if approached the wrong way



# What is Digital Transformation About?

# Choosing the right toolset

- Start with something well known to solve problems
- Stick with standard tools that aren't proprietary
- <u>Working together to solve</u> <u>business goals!</u>





# **OT / IT Convergence**





# **Skill Sets Benefit Each Other**





# **Benefits of Convergence**





# **3 Types of Convergence**





Culture	
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Technology



Data

### Convergence cannot happen without acceptance and adoption across the organization

- Sponsored by executive and senior leadership
- Facilitate cooperation between departments
- Motivate employees and get them involved
- Identify business goals and objectives
  - Which problem would we like to solve first?
- Don't take on the world, break into achievable steps
- Collaborate on architecture & tools





# **Culture Convergence**

# **Technology Convergence**

### Leveraging IT Tools and Best Practices

- Requires OT tools that leverage IT technology
- Movement away from proprietary or siloed systems
- Fully leveraging the best of IT in OT
- Full integration with IT systems



Technology



# **Technology Convergence**

### Manage OT on an enormous scale

- Deploy using Docker or Kubernetes
- Leverage version / source control
- Centralize authorization with Identity Providers
  - SSO & Multifactor Authentication
- Centralize secrets and certificates
- Fleet management using orchestration tools
- Leverage DevOps
- OT products <u>MUST</u> support these tools





### Provide data to business through infrastructure

- Focus area for most organizations
- Tons of data on the plant floor or in the field
- Data is critical to the business
- Approach is critical
  - Your data
  - Your tools
  - No vendor lock-in
  - Leverage open standards



Data



# **Data Convergence**

# **OT First Mindset**



Convergence should be led by OT from the bottom up



# **Top-Down Approach Example**







# When a solution makes sense for OT and IT, you won't get resistance!

# **OT Data Journey**





Edge – Single Source of Truth

# **Data Modeling**

### What is Data modeling?

- Organizes elements of data
- Standardizes how they relate
- Mimics real world objects
- Provides context (engineering units, expected range, asset, etc.)
- Easy to understand & consistent
- Defined at the edge





# **Data Model Standardization**



### Why Standardize?

- Promotes consistency across the entire enterprise
- Enhances data quality
- Enables interoperability
- Enhances decision-making (AI & ML)
- Facilitates UNS



# **Leverage Open Standards**

### **Open Standards Promote Interoperability**

- Enable seamless data exchange
- Encourage innovation
- Open access to data
- Avoid vendor lock-in
- Easier to select and deploy systems
- Key to a UNS



# **Unified Namespace**

### Centralized repository of data

- Standardized way to organize and name data
- Single source of truth for all data and information in your business
- Contains current state of the business
- Provides centralized access to data (hub)
- This is a *CONCEPT* 
  - Made up of multiple products and open standards





# **Benefits of a Unified Namespace**

#### inductive automation

#### Benefits of a UNS

- Breaks down data silos
- One-stop access to all enterprise data
- Greater scalability
- Lower costs
- Simple integration
- Improved efficiency and better decision making
- Reduced network complexity
- Less manpower/engineering

# **Knowledge Graph**

### Build relationships to your data

- Representation of real-world entities & their relationships
- Typically stored as a graph database
- Can represent objects, events, situations, concepts
- Stored in the cloud (AWS & Azure)
- Provides deeper insights
- Facilitates generative AI
- Crucial for supply chains







# How can I achieve a UNS?



# **Legacy SCADA Architecture**









# **Modern SCADA Architecture**





# **Modern SCADA Architecture**





# **Introducing Edge**





# **Introducing New Smart**



Sensors







#### True convergence requires mindset and culture change

- Single source of truth, OT first mindset
- Possible to implement using today's technologies
- UNS is critical for digital transformation
- Requires a different architecture
- Standardize on data models with context
- Important to leverage open standards and IT tools
- Put together solutions with best-in-class products (interoperability)
- Put together a solution that works for you
- Start small and get ROI
- Rinse, repeat!



# **Thank You!**